

Privacy Policy

How ClearaiSirius OÜ collects, uses, and protects your information

ClearaiSirius OÜ

Effective from 13 August 2026

A Who We Are and What This Policy Covers

ClearaiSirius OÜ (“we,” “our,” “the Company”) operates at <https://sirius-ai.tech>. This notice sets out, in plain terms, what personal data we collect from people who visit or use the platform, why we collect it.

Wherever this Policy refers to “you,” it means any visitor, registered account holder, or specialist interacting with our platform.

B The Data We Work With

Given directly by you

- Identity and contact details supplied at sign-up — name, email address, and password
- Billing details needed to process a purchase, handled by our payment partner rather than stored by us directly
- Profile details you choose to add, such as professional background or stated preferences
- The content of messages exchanged on the platform and any support tickets you raise
- Project briefs and requirements submitted when requesting a service

Picked up automatically as you browse

- Device and connection information: IP address, browser, and rough device type
- Behavioural signals: which pages you open, how long you stay, and how you move through the site
- Cookies and comparable tracking technology

C Why We're Allowed to Use It

Every use of your data rests on one of the following legal grounds:

- Performing our contract with you — running your account, processing payments, delivering the service you requested
- Our legitimate business interests — improving the platform, preventing abuse and fraud, supporting customers, and understanding how the service is used
- A legal obligation
- Your consent — for marketing messages and any cookies that aren't strictly necessary; consent can be withdrawn at any time

D Who Else Might See It

We do not sell personal data. Limited sharing does happen in a few situations:

Vendors who help us operate

Payment processing, hosting, email delivery, and analytics are handled by outside providers under contracts that require them to protect your data appropriately.

The specialist assigned to your request

When you commission a service, we pass along the project information a specialist genuinely needs to carry out the work — nothing more.

Authorities, where the law requires it

We may disclose information in response to a valid legal request, to defend our rights, or where required by applicable law.

E Where It's Stored and For How Long

Data is primarily kept within Estonia and the European Economic Area (EEA). Any transfer outside the EEA relies on recognised legal safeguards under the GDPR, such as standard contractual clauses or an applicable adequacy decision.

We keep information only as long as it's actually needed:

- Account records: for as long as your account is open, and afterward for legal and accounting purposes
- Payment and transaction history: as required by tax and accounting rules
- Marketing preferences: until you opt out, or after 180 days of no engagement

F How We Protect It

We rely on encryption in transit and at rest, access restrictions tied to job function, routine security testing, staff training, and a documented process for responding to incidents. Should a breach put your rights at risk, we will notify you and the relevant authority as required by law.

G Your Choices

Subject to applicable law, you can ask us to:

- send a copy of the data we hold about you
- correct anything that's inaccurate or incomplete
- delete your data, except where we're required to keep it
- pause certain processing while a concern is resolved
- hand over your data in a portable, machine-readable format
- object to processing carried out under our legitimate interests, including for marketing
- withdraw any consent you previously gave

Reach us at support@sirius-ai.tech to use any of these rights. You're also entitled to raise a complaint with your local data protection authority at any time.

H Cookies, Marketing, and Younger Users

Cookies: essential cookies keep the platform functional; optional ones (analytics, personalisation) run only with your consent, adjustable through your browser or our cookie tool.

Marketing: we only email promotional content if you've opted in, and every message includes an unsubscribe link; you can also write to support@sirius-ai.tech.

Age: the platform is intended for users aged 18 and above. If we learn that we've inadvertently collected data from someone under that age, we will delete it — please flag this at support@sirius-ai.tech.

I Automated Matching

Part of how the platform works involves an algorithm suggesting specialists based on your request. If an automated recommendation meaningfully affects you, you can ask for a human to take a second look.

J Keeping This Notice Current

We revisit this notice periodically. Where a change is material, we'll flag it on-site.

K Get in Touch

ClearaiSirius OÜ
support@sirius-ai.tech