

Terms of Service

The terms that apply when you use Services of ClearaiSirius OÜ

ClearaiSirius OÜ

Effective from 13 August 2026

This document is a binding public offer made by ClearaiSirius OÜ (the “Company”) to any person or organisation that takes one of the actions described in Section B below (the “Customer”). It sets out the terms on which the Company makes its platform and marketplace available.

A Key Terms Used Here

- “Platform” — the marketplace at <https://sirius-ai.tech/>, through which Customers connect with independent specialists
- “Company” — ClearaiSirius OÜ, the entity operating the Platform
- “Specialist” — an independent professional registered on the Platform who fulfils Customer requests
- “Customer” — whoever submits a request through the Platform
- “Engagement” — a specific piece of work ordered by a Customer and carried out by a Specialist
- “Credits” — the Platform's prepaid unit of payment, purchased with real money and spent on Engagements

B How This Agreement Comes Into Effect

A binding agreement on these terms is formed the moment a Customer does any of the following:

- registers an account on the Platform;
- adds funds to a Credit balance; or
- submits a request for an Engagement.

No separate signature or confirmation email is required — taking any of the steps above is treated as acceptance.

C What the Company Actually Provides

The Company runs the technical and operational layer that connects Customers with Specialists: it verifies Specialists, processes payments, hosts communication tools, and helps resolve issues that arise during an Engagement. The Company itself does not perform the underlying consulting or technical work — that is the Specialist's responsibility.

The exact scope, timeline, and price of an Engagement are agreed at the point the request is confirmed, either by the Specialist directly or through the Platform's matching process.

D Credits and Pricing

Engagements are paid for using Credits, purchased at the exchange rate shown on the Platform at checkout. Each purchase is a one-off transaction — the Company does not run a subscription model.

Credits are only deducted once an Engagement has been successfully delivered. Accepted payment methods and supported currencies are listed on the Platform.

E How an Engagement Runs

A Customer describes the task; the Platform (via algorithm or manual review) proposes a matching Specialist; work proceeds once both sides confirm scope. An Engagement is treated as accepted if the Customer raises no substantiated objection within 5 calendar days of delivery.

Who owns the resulting deliverables, and on what terms they may be used, is governed by a separate arrangement between Customer and Specialist, or by licensing terms published on the Platform.

F What Each Side Is Expected to Do

The Company will:

- keep the Platform available and functioning;
- vet Specialists before they can accept work;
- handle Customer data as described in the Privacy Policy;
- step in to help resolve disagreements between Customer and Specialist.

The Customer will:

- give accurate information when registering or submitting a request;
- pay for Engagements on time and in full;
- use the Platform only for lawful purposes;
- deal with Specialists and Company staff respectfully.

G Limits on Liability

The Company is not responsible for shortcomings in a deliverable that stem from the Customer's own input — an incomplete brief, missing materials, or late feedback, for instance.

Where the Company is liable, that liability is capped at the amount the Customer actually paid for the relevant Engagement. Indirect losses, such as lost profit, are excluded, as far as the law allows.

H Changing Your Mind

A Customer who is an individual consumer may cancel a Credit purchase within 7 days of paying, without needing to give a reason — unless an Engagement was requested to start during that window and has already been fully carried out. Full mechanics are in the separate Refunds & Cancellations Policy.

I Duration and Updates to These Terms

This agreement runs for as long as either side has outstanding obligations under it. The Company may revise these terms; the current version is always the one published on the Platform, and changes do not apply retroactively to requests already submitted.

J If Something Goes Wrong

We'd rather sort out a disagreement directly than through formal proceedings — write to support@sirius-ai.tech. Where a dispute can't be resolved this way, it will be handled under the laws of Estonia, without prejudice to any mandatory consumer-protection rights a Customer may have locally.

K Company Details

ClearaiSirius OÜ

Email — support@sirius-ai.tech

Website — <https://sirius-ai.tech/>